

Privacy Policy

MAKINI DEFENSIVE DRIVING SCHOOL

Website: www.makinidefensivedriving.co.ke

Phone: +254 740 999 555

Email: info@makinidefensivedriving.co.ke

Address: Kasarani, Nairobi, Kenya

1. INTRODUCTION

Makini Defensive Driving School ("we", "our", "us") respects your privacy and is committed to protecting personal information collected from users of www.makinidefensivedriving.co.ke ("Site"). This Privacy Policy explains how we collect, use, store, and disclose your information in compliance with Kenyan laws and NTSA regulations.

2. INFORMATION WE COLLECT

We may collect the following information:

- **Personal Identification Information:** Name, email, phone number, address
- **Payment Information:** For course enrollment and payments
- **Usage Data:** IP address, browser type, pages visited, and interactions with the Site

- **Cookies and Tracking Technologies:** To enhance user experience and improve services
- **Student Records:** Training attendance, exam results, and certifications as required by NTSA

3. HOW WE USE YOUR INFORMATION

We use collected information for:

- Processing registrations and payments
- Communicating course updates, promotions, and events
- Providing a secure and personalized learning experience
- Maintaining student records for **a minimum of 5 years**, as required by NTSA
- Improving our website, courses, and services
- Compliance with legal obligations

4. DATA SHARING AND DISCLOSURE

We **do not sell or rent** your personal information to third parties. Data may be shared with:

- Service providers for payment processing or technical support
- Authorities if required by law
- Third-party partners only with explicit consent

5. COOKIES AND TRACKING

Our Site uses cookies and similar tracking technologies to:

- Enhance website functionality
- Monitor user interactions
- Personalize content and advertisements

Users can manage cookies via their browser settings.

6. DATA SECURITY

We implement industry-standard measures to safeguard your personal information. Access is restricted to authorized personnel only.

7. YOUR RIGHTS

Users have the right to:

- Access their personal information
- Request correction of inaccurate data
- Request deletion of personal information **except where retention is required by law or NTSA regulations** (student records are kept for 5 years)
- Withdraw consent for data processing at any time

To exercise your rights, contact us at:

Email: info@makinidefensivedriving.co.ke

Phone: +254 740 999 555

8. DATA RETENTION POLICY

In compliance with **NTSA regulations**, student records including enrollment data, training attendance, and exam results are **retained for a minimum of 5 years**. Other personal data may be retained only as long as necessary to provide services or as required by law.

9. THIRD-PARTY LINKS

Our website may include links to external sites. We are not responsible for the privacy practices of these websites.

10. CHANGES TO THIS PRIVACY POLICY

We may update this Privacy Policy from time to time. Updates will be posted on our Site. Your continued use of the Site signifies your acceptance of any changes.

11. CONTACT US

For questions, concerns, or data deletion requests:

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